

Our June performance.... Recent compliments!

Last month we shared details of our complaints for 2025-26, so we thought we'd share some of the compliments we also received:

Tenant called to compliment the grounds maintenance completed in the back court. - June 2025

Tenant wanted to let us know that the boys who worked on her bathroom last week were wonderful. She said their gaffer should be fair proud. She said they were polite and tidied everything up really well. She's really happy with the finish of her bathroom too. - August 2025

Tenant got in touch to let us know that the guys who worked on her fence were great, very polite and very tidy - asked if this could be fed back to the contractor but wanted to thank maintenance team as well. – August 2025

Tenant wanted to let us know that the tree surgeon attended today and has done a brilliant job, put the plant pots back and tidied up. She wanted to thank us. - September 2025

Wanted to say thank you to staff (Chris) for arranging repair to fence and complimented DG Joiners for their brilliant work and tidying up after themselves. "You would never have known they were there". – December 2025

Tenant's daughter called to thank the staff team- particularly Jordan, for their quick action in contacting the family and organising a joiner after their father had a fall. Tenant's daughter said that staff went out of their way to contact various family members, which prevented their Dad from being on the floor for much longer. – January 2026