



- Are you and your family getting the Correct Benefit Entitlement?
- Are you struggling to find your way around the benefit system and need help to apply for Benefits?
- Disagree with Benefit Decisions/Sanctions and need help to challenge DWP Decision?
- Struggling with Debts & don`t know where to turn?

**If so Cernach Housing Association is able to help.**

Cernach HA has experienced staff who can provide free impartial advice to help. At Cernach, we believe that by engaging clients as people, not cases we can help them through the difficult and often confusing Benefit System. We can help with:

- Universal Credit
- DLA/PIP/Benefits for Carers
- Challenging Decisions Sanctions/Appeals
- Claiming Personal independence Payment.
- The Scottish Welfare Fund
- Tax Credit
- Housing Benefit/Council Tax Reduction

And... all our services are **FREE AND CONFIDENTIAL**



**“Help us help you put the pieces together”**



## RENT & YOUR RESPONSIBILITIES

If you pay the rent yourself or if you are in receipt of Housing Benefit, YOU are responsible for ensuring the rent is paid every month. The different rent payment methods are outlined below:

**ALLPAY AT PARTICIPATING OUTLETS**  
(such as the Post Office)

**SECURE WEBSITE:** [www.cernachha.co.uk](http://www.cernachha.co.uk)

**DIRECT DEBIT/STANDING ORDER**

**AT THE OFFICE**

**DEBIT/CREDIT CARD or CHEQUE**

If you are having difficulties in paying your rent, please contact your Housing Officer at the office; **79 Airgold Drive, Drumchapel, Glasgow, G15 7AJ** or phone us on **0141 944 3860** or email us at: **[admin@cernachha.co.uk](mailto:admin@cernachha.co.uk)**